

**Friends of Frampton Farm Family Visits
Health and Safety Policy**



Family Visits Health & Safety Policy

It is Frampton Farm's Policy to ensure that at all times all employees, volunteers and sub-contractors working on the farm carry out their duties in such a manner to protect the health, safety and welfare of themselves and any other person who they may come into contact with in their work. This can include delivery drivers, contractors and members of the public visiting the farm.

Our visitors will get to meet all of our animals, spend time with and feed them as well as getting up close to some of them. We want to ensure that all of our visitors have a good time and that our animals and visitors stay safe. Below you will find some basic Health & Safety Guidelines that all visitors must abide by.

Prior to your visit

Prior to your visit we ask that you read this document and by continuing with your booking you confirm that do not hold Frampton Farm or its staff liable in the result of an injury / illness to you and your family.

All animals naturally carry a range of micro-organisms and some of these can be transmitted to humans, which can result in ill health. Some of them such as the bacterium *Escherichia coli* O157 (E coli O157) or *Cryptosporidium parvum* (a microscopic parasite), present a more serious health hazard and have the potential to cause severe illness and health problems which may be particularly acute in young children.

Although these hazards are real, the risk of infection in children and adults can be readily controlled by simple everyday measures. The following steps will help make your visit safer for you and your family:

- **Wash your hands on arrival to the farm, this is to ensure hands clean and nothing is passed to animals or people on the farm.**
- **Wash your hands at regular intervals during your visit with antibacterial soap, especially before eating, drinking or smoking.**
- **Do not eat or drink when you are with the animals.**
- **Do not touch your eyes or put your hand near your mouth unless they are thoroughly washed first.**
- **If a child's dummy, bottle or toy should fall on the ground do not give it back to them until you have washed and sanitised it.**
- **Wash your hand thoroughly before leaving.**

- **Bring boots with you to change into on arrival and then wash them under our boot wash and change into your shoes when leaving. This is to prevent the risk of potential contamination on boots being taken home or to other places you may visit.**

Entering animal paddocks.

Most of our animals are used to human interaction however they are animals and can be unpredictable, there is a small risk of them biting, kicking and some may jump up at you. Alpacas may kick out with their hind legs so please do not stand behind them.

- **Please do not enter the animals' fields without a member of our team, this is for your safety and the animals.**
- **Please ensure that you supervise children at all times.**
- **Do not leave gates open, they must be shut immediately on entering the fields, some of our animals get very excited when they see people coming so they may run to the gates, please do not open gates when they are close by.**
- **Please do not let children eat the animal's food.**
- **Please try and stay quiet and calm around the animals, let the animals come to you before you approach them. Like humans' animals might be having a bad day and may not want to be social able so let them decide if they want the human interaction.**

Taking care around the farm.

Take care around the farm, we are a working farm and not a petting farm for mass visitors, we are trying to keep the land as natural as possible and ground may be uneven or slippery.

- **We are located on hills so most of the areas you will be walking will be on a slope, in wet weather the mud can become slippery. Please ensure you are wearing suitable footwear. We recommend wearing boots and long trousers where possible as some of the grass may also be long. Long grass can contain insects which may bite.**
- **Due to the uneven sloped surfaces, we are unfortunately unable to accommodate buggies or wheelchairs at this moment in time. We hope to be able to find a solution to make the farm more accessible in the near future.**

- Our animals need feeding no matter what the weather, your visit will still go ahead even if it is raining, our land is also very exposed to wind, so please dress appropriately for the weather.

Avian Flu

During times of avian flu restrictions our chickens may need to be housed and not outside, this is a legal requirement with DEFRA. Avian flu is spread to poultry via small wild birds' droppings. During these times we will either not be permitted to go into the bird areas or asked to slip on some shoe / boot covers to enter the chicken house, this is to ensure you are not treading anything in.

Horses

Most of horse fields are fenced off with electric rope and there is a risk of electric shocks, we request you keep away from the fencing whilst walking down the track. The horses are all on special diets and must not be fed or touched.

Covid-19

Should you have any symptoms of Covid-19 we ask that you contact us to change your booking date. If a member of our team has symptoms, we will contact you to reschedule.

Farm Buildings

Please do not enter any buildings unless supervised, most of the buildings on our land are for private farm use only.

Vehicles

Please listen out for tractors or quad bikes on the paths and fields, keep away from all stationary or moving vehicles.

Visiting times

Your visit will last between 1-2 hours depending on the weather, you / your child's preference to the time you spend with the animals. We do not currently offer refreshments so feel free to bring a bottle of water if the weather is hot.

Litter

Please take all of your litter with you, plastic bottles and wrappers are harmful to our animals, wildlife and the environment.